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November 13, 2008

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are new tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13. MISCELLANEOUS SERVICE ARRANGEMENTS
6th Revised Page 11.1.2

The purpose of this filing is to revise the Voice Discount Plan offer to better define eligible customers.

If you require additional information, please call Joan Gage at (813) 483-2530.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

DMC:rt

Attachment

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.3 Rates (Continued)

c. Bundled Local Service (Continued)

(10) Voice Discount Plan

Residence customers who call to disconnect their primary lines, customers who change their local service from another provider to Verizon, or customers who have changed their local service from another provider to Verizon and have initiated local service with Verizon within the past 30 days and specifically request these rates will be eligible for the following Voice Discount Plan. (C) (C)

| | <u>Discount</u> |
|-------------------------------------|-----------------|
| Regional Value | \$17.05 |
| Regional Essentials ^{1, 2} | \$17.05 |
| Regional Value ³ | \$15.00 |
| Regional Essentials ³ | \$10.00 |

Customers who subscribed to the Voice Discount Plan or promotional offers numbered 353, 368, 378, 379 or 382 may receive an additional twelve-month discount as listed below upon expiration of their initial 12 month discount.

| | <u>Renewal Discount</u> |
|----------------------------------|-------------------------|
| Regional Value | \$ 7.05 |
| Regional Essentials ¹ | \$ 7.05 |
| Regional Value ³ | \$12.00 |
| Regional Essentials ³ | \$ 7.00 |

¹ Purchased with additional line.

² Not available to new subscribers as of September 15, 2008.

³ Bundled with a qualifying unlimited long distance calling plan.

The applicable discount will expire 12 months from the date it is implemented on a customer's account unless extended by Verizon. Discontinuance of any one of the services listed above will result in immediate termination of the discount.

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Bell Atlantic Communications, Inc D/B/A Verizon Long Distance Posted Rates, Terms and Conditions.

d. Credit Offers

(1) Residence Retention and Reconnect Offer

Verizon Florida LLC may offer residence customers who contact the company to disconnect their telephone service or change their local service from another provider to Verizon, a one time benefit of either \$25 or \$50, that may either take the form of a gift card or bill credit.

Eligible customers who contact or are contacted by the Company with repair issues may receive the \$25 benefit.

Eligible customers who contact the company may receive the \$50 reconnect benefit.

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~~(M) — Material relocated from Page 11.1.1.~~

~~(M²) — Material relocated to Page 11.1.3~~